

FINAL RECOMMENDATIONS

The Assembly Committee on Accountability and Administrative Review supported the following actions:

- Require the Department of Managed Health Care and the Department of Insurance to submit reports to the Committee describing the results of each department's rescission settlement agreements. The reports should include the number of consumers from each company who accepted new insurance, the number of consumers who sought reimbursements based on the agreements' financial recovery processes and the amount of money paid out by company. The report also should summarize the Corrective Action Plans submitted by each company, highlight the similarities and differences among the Corrective Action Plans and describe the Departments' strategies for ensuring the full implementation of each Corrective Action Plan.
- Request that the Department of Managed Health Care, like the Department of Insurance, require an independent Third Party Review process for rescission of each of the five health plans under its authority.
- Request that the Department of Managed Health Care complete the rule-making process it began in 2007.
- *TO BE VOTED ON AT MARCH 24 HEARING: Request that the Department of Managed Health Care and Department of Insurance attempt to locate consumers affected by their rescission settlement agreements to conduct a survey and determine why participation rates in the agreement were low. Both Departments would then provide a report to the Committee with the results and analysis of the results, including any lessons learned that could have increased participation rates.*